



To the Defend Glendale Campaign and other interested parties:

The Minneapolis Public Housing Authority has reviewed the open letter from Defend Glendale dated December 20, 2016, addressed to our Board as well as certain members of our staff and of the Minneapolis City Council.

We take seriously any correspondence from residents, and we have discussed and absorbed the letter. On numerous occasions, MPHA has previously addressed many of the specific assertions your December 20th letter contains. These responses have had little effect upon the ongoing pattern of misinformation about our actions and intentions. We continue to seek a constructive dialog with residents and the community about the future of Glendale. Perpetuating a debate based upon false information does not advance that goal, or help us move forward with those who share it.

We can state with great confidence that the assertions in the letter overall are consistently incorrect. They are based upon mischaracterizations of standard MPHA operating procedures, and malign interpretations of our intentions that simply are not true. MPHA and its employees do not target any individuals or groups along any of the lines depicted. With regard to the future of Glendale Townhomes, MPHA has been clear at every stage that our goal is to preserve the housing there for very low-income families, not to displace or gentrify. Information about the challenges at Glendale and responses to many common questions are available on our Glendale web page at <http://www.glendaletownhomes.org>.

On the specific issue of heat, MPHA does, as stated, limit the heat in units to 72 degrees. We have done so since 2010, when our Agency conducted a detailed regulatory and financial analysis and assumed direct payment of utilities across all our properties. We are committed to keeping the heat at or near 72 degrees throughout the winter by responding quickly to any reported problems. Our work order records confirm that this has been the case throughout the winter so far. As noted, we have provided detailed responses regarding this issue in other recent correspondence that has also included City Council Members, HUD and Minnesota Legislative Representatives, and our Board of Commissioners.

- Minneapolis Public Housing Authority