

**Cora McCorvey, Executive Director / CEO** 

# Performance Report for December 2014

**Board of Commissioners Meeting** 

January 28, 2015

# THIS MONTH'S REPORT

- •Asset Management Project (AMP Reports)
- Procurement
- •Rent Collections
- Facilities and Development
- Finance
- Housing Choice Voucher ProgramPolicy & Special Initiatives

ASSET MANAGEMENT PROJECT (AMP) REPORT (UNITS LEASED/TURNAROUND/WORK ORDERS/OCCUPANCY) HEADQUARTERS: 2709 ESSEX ST. SE DECEMBER 2014

# Glendale AMP 1 –

# Total Units 184

- Units Leased: 1
- Average Turnover: 11
  - $_{\circ}$  Down Time: 0
  - $_{\circ}~$  Days Make Ready: 10
  - $_{\circ}~$  Days for Re-rental: 1
- Total Work Orders
  - 1 emergency work order completed in 24 hours – 100%
  - $\circ$  129 non emergency work orders completed – 100%

• Occupancy Level: 99%

### Scattered Sites AMP 2 –

### Total Units 736

Units Leased: 17

Average Turnover: 38

- Down Time: 2
- $_{\circ}~$  Days Make Ready: 27
- $_{\circ}~$  Days for Re-rental: 9

**Total Work Orders** 

- 6 emergency work orders
  completed in 24 hours 100%
- $_{\circ}$  543 non emergency work orders completed – 81%
- Occupancy Level: 98%

ASSET MANAGEMENT PROJECT (AMP) REPORT (UNITS LEASED/TURNAROUND/WORK ORDERS/OCCUPANCY) DECEMBER 2014

#### North AMP 3 – Headquarters: 315 Lowry Total Units 1296

- Units Leased: 32
  - Average Turnover: 39
  - Days Down Time: 4
  - Days Make Ready: 13
  - Days for Re-rental: 21
- Total Work Orders
  - 12 emergency work orders completed in 24 hours – 100%
  - 584 non emergency work orders completed -73%
- Occupancy Level: 99%

#### Northeast AMP 4 – Headquarters: 1815 December 2014 Performance Report Central – Total Units 944 Units Leased: 18 Average Turnover: 19 • Days Down Time: 4 • Days Make Ready: 4 • Days for Re-rental: 10 • Total Work Orders • 7 emergency work orders completed in 24 hours – 100%• 1151 non emergency work orders completed -87%

• Occupancy Level: 100%

#### ASSET MANAGEMENT PROJECT (AMP) REPORT (UNITS LEASED/TURNAROUND/WORK ORDERS/OCCUPANCY) DECEMBER 2014

# Hiawatha AMP 5 –

# Headquarters: 2123 – 16<sup>th</sup> – Total Units 886

- Units Leased: 9
- Average Turnover: 22
  - Days Down Time: 1
  - Days Make Ready: 12
  - Days for Re-rental: 9
- Total Work Orders
  - 6 emergency work orders completed in 24 hours 100%
  - 748 non emergency 84%

#### Cedar AMP 6 – Headquarters: 1611

- Headquarters: 1611 So. 6<sup>th</sup> – Total Units 895
  - Units Leased: 8
  - Average Turnover: 25
    - Days Down Time: 4
    - Days Make Ready: 12
    - Days for Re-rental: 9
  - Total Work Orders
    - 2 emergency work orders completed in 24 hours – 100%
    - 570 non emergency work orders completed 95%

• Occupancy Level: 100%• Occupancy Level: 100%

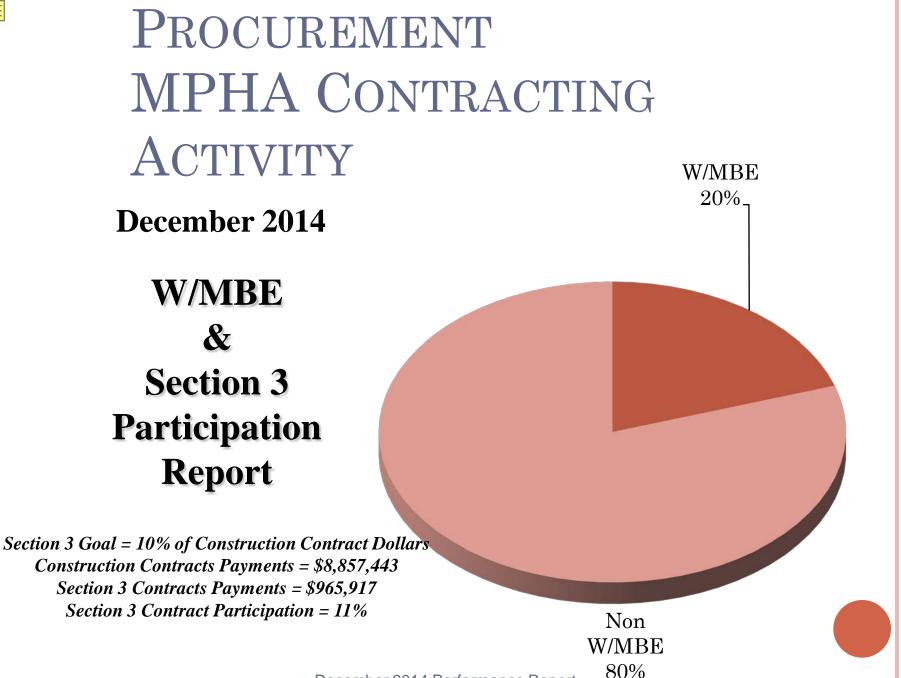
#### ASSET MANAGEMENT PROJECT (AMP) REPORT (UNITS LEASED/TURNAROUND/WORK ORDERS/OCCUPANCY) DECEMBER 2014

# Horn AMP 7 –

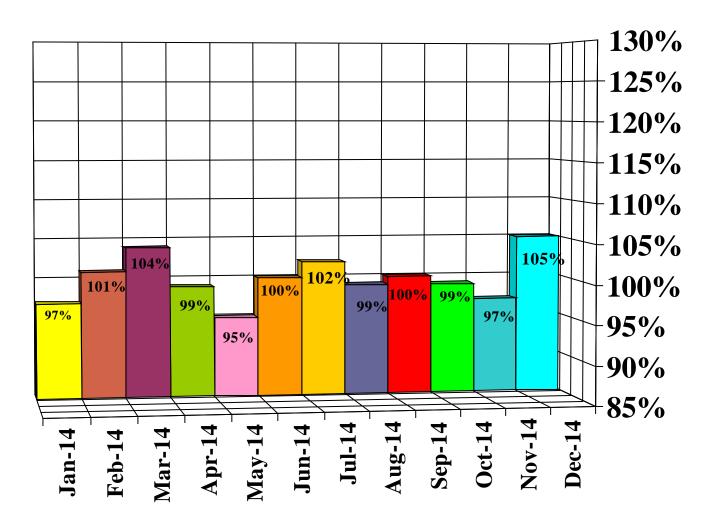
#### Headquarters: 3121 Pillsbury – Total Units 937

- Units Leased: 13
- Average Turnover: 13
  - Days Down Time: 1
  - Days Make Ready: 3
  - Days for Re-rental: 9
- Total Work Orders
  - 8 emergency work orders completed in 24 hours 100%
  - $\circ~656$  non emergency work orders completed -~81%

# • Occupancy Level: 100%



# **RENT COLLECTIONS**



December 2014 Performance Report

# • SINGLE FAMILY HOMES Exterior Renovation

# 2014 PROJECT HIGHLIGHTS

- Roof replacement at 28 homes
- Siding replacement at 3 homes
- New energy efficient windows installed at 6 homes
- Complete front porch tear-off and rebuild at 2 homes including site re-grading to correct moisture infiltration issues
- Other miscellaneous site/exterior work

Total value: \$365,000 Homes positively impacted: 41

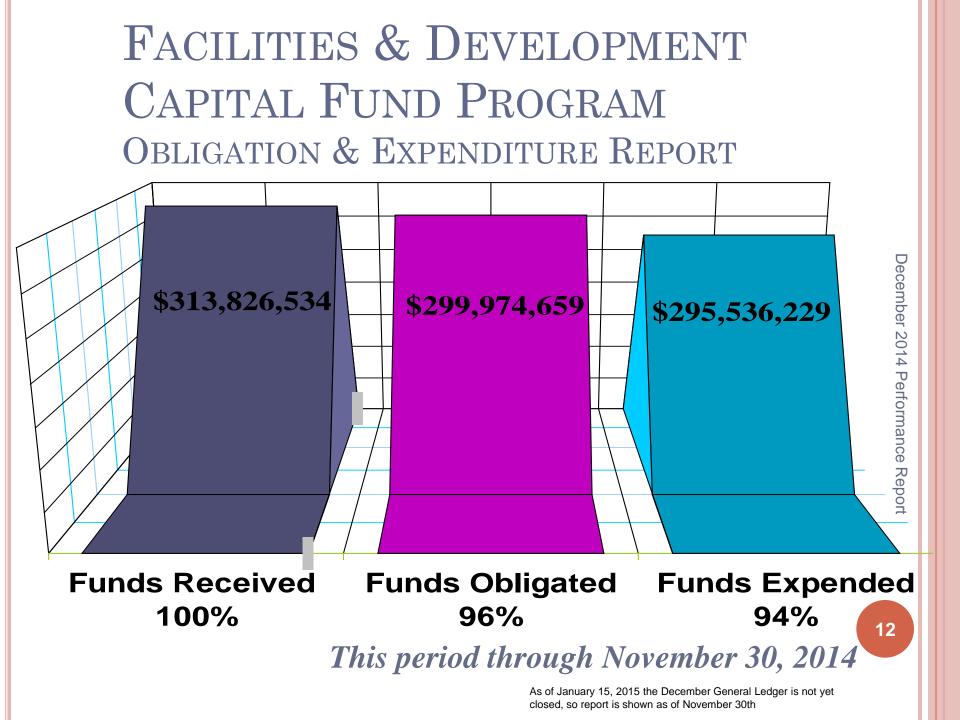
# FRONT PORCH REMODEL AT POWDERHORN PARK HOME



Before: Enclosed front porch was separating from the house. Roof was salvaged, supported, and everything underneath demolished.



After: New, open front porch constructed with cedar. Roof was refastened to house. December 2014 Performance Report



# FINANCE

- The closing of Fiscal Year 2014 is currently underway and won't be completed until the end of February. Financial results are expected to be within Board approved budget levels.
- The State Auditors have begun auditing 2014 and an audit entrance meeting will be scheduled soon with the MPHA Audit Committee.

# HOUSING CHOICE VOUCHER PROGRAM

			December 201	4			
MTW Funded	MTW Units	Average		# of Participants	# of New	# of	# of
Units	Leased	Number of	% Variance	Moving	Applicants	New	Participant
Excludes VASH,	(Excludes VASH	Vouchers	of units Leased	and	Issued and	Applicant	Move
FUP,	FUP & Mod)	Leased to Year	to Funded	Searching	Searching	Admissions	Lease ups
& Mod Rehab)	In December	to Date		In December	In December	In December	In December
4,407	4,476	4,417	102%	70	19	15	32
	•						
# of Applicant	2014 Fiscal Year (Ja	an - Dec)				MTW Funded	Actual
Annual	HAP Budget Authority (12 months)		\$36,576,560 2014 FY Funding			Per Unit Cost	Per Unit Cost
Reexams	HAP funded to date		\$36,576,560 12th month of 2014			(PUC)	(PUC)
Completed	HAP spent to date		\$34,100,280			Of	Of Voucher
In December						Voucher	In December
488	Variance		93% of HAP spent to funded			\$692	\$644
	1						
# of	# of	% of	# of Failed	Total HAP	# of HAP	# of Family	% FSS
Owners	HQS	Units	Units in	Amount	Contracts	Sufficiency (FSS)	Participants
at Owner	Inspections	that Failed	Abatement for	Recouped	Canceled for HQS	Participants	contributing to
Workshop	Completed	HQS (241)	Noncompliance	(Abatement)	Noncompliance	Enrolled	Escrow Accts
In December	In December	In December	In December	In December	In December	In December	In December
N/A	876	28%	20	\$13,875	2	44	48%
# of Mobility	# of Mobility	Total # of	Total # Port in	Amount Collected	FY Total to date	# of	# Participants
Voucher	Vouchers	Port out Families	Families	from Repayment	Collected from	Applicants	EOP'd (End o
Families	Leased	Billed for	Administered	Agreements	Repayment	Remaining	Participation
				U		J	In December
					•		
Out Searching 1 407 is MPHA's MTW A OTE: VASH (205 Voud	To date 29 Authorized HCV Unit Baseli			,	÷		<b>21</b> Ir should be 440

# POLICY & SPECIAL INITIATIVES

# **Policy:**

# • Moving To Work (MTW)

• Offset Litigation – Coordinated with Executive Administration and Legal Counsel on Actions to receive Settlement Funding of \$2.3 Million

# POLICY & SPECIAL INITIATIVES

# **Special Initiatives**

Development:

# • Heritage Park - MHOP

- Completed Voluntary Conversion Requirements Readied Application for Submission to HUD
- Consulted with MPHA Legal Counsel on Congressional Action to Increase RAD Units from 60,000 to 18,000 and its impact on MPHA's Application
- Continued Training for MHOP and Heritage Park Staff on Public Housing Compliance Requirements per Regulatory and Operating Agreements

# POLICY & SPECIAL INITIATIVES

# **Special Initiatives**

**Development:** 

- Met with Heading Home Hennepin on use of Faircloth Authority for MPHA's MTW Families Out of Shelter Development Project
  - Discussed Mayor's Budget to Support this Initiative

# • Lease To Own (LTO):

- Waiting List for Lease To Own remains open
- 1 Application Submitted to Leasing for approval in December
- 17 Total Leased Up Participants as of December 31, 2014
- Continuing Yearly Reviews of Lease To Own Residents for Match Saving Program Requirements

# POLICY & SPECIAL INITIATIVES

# Website Contacts:

• MPHA Received and Responded to 88 Website Contacts Requesting Assistance with Housing in December

# POLICY & SPECIAL INITIATIVES

### Other:

- Met with MPHA Low Rent Staff, Hennepin County and Other Social Services Providers to Identify Needs and Discuss Strategies for Services for Highrise Residents
- MPHA Annual Report and Calendar
  - Designed and Sent to Printer MPHA Annual Report and 2015-16 Calendar
- Met with Hennepin County Health Department and Managing Director of Low Rent Public Housing to Discuss Final 'Smoke Free' Actions for MPHA Highrises and Other Health and Wellness Strategies for 2015
- Comprehensive Marketing Plan for Increasing Participation and Access to Heritage Park Senior Services Center (HPSSC)
- Continued Facilitated Agency Efforts Regarding MPHA Assumption of Benefits, Payroll and HRIS from City of Minneapolis
  - Health Partners Agreement (Health Insurance Card Distribution to MPHA Staff
  - Delta Dental: Dental Insurance Card Distribution to MPHA Staff
  - WageWorks:
    - Continued Actions Implementing FSA, HRA VEBA Plans
  - Paylocity
    - Working with HR, Consultants and Finance on Completing Action Steps Needed for Timely Payroll Implementation
- MPHA Website: Coordinated with IT on Redesign of Agency Website and HPSSC Web Page

# MPHA'S WEBSITE

You can now view information about the Minneapolis Public Housing Authority on our Website.

# www.mphaonline.org