

Cora McCorvey, Executive Director / CEO

## Performance Report for March 2015

Board of Commissioners Meeting -

April 22, 2015



#### THIS MONTH'S REPORT

- Asset Management Project (AMP Reports)
- Procurement
- Rent Collections
- Facilities and Development
- Finance
- Housing Choice Voucher Program
- Policy & Special Initiatives

# March 2015 Performance Report

### ASSET MANAGEMENT PROJECT (AMP) REPORT (UNITS LEASED/TURNAROUND/WORK ORDERS/OCCUPANCY)

HEADQUARTERS: 2709 ESSEX ST. SE

**MARCH 2015** 

#### Glendale AMP 1 – Total Units 184

- Units Leased: 4
- Average Turnover: 45
  - Down Time: 1
  - Days Make Ready: 16
  - Days for Re-rental: 28
- Total Work Orders
  - 1 emergency work order completed in 24 hours – 100%
  - 111 non emergency work orders completed – 98%
- Occupancy Level: 99%

#### Scattered Sites AMP 2 -

#### Total Units 736

Units Leased: 8

Average Turnover: 27

- Down Time: 1
- Days Make Ready: 17
- Days for Re-rental: 9

#### **Total Work Orders**

- 3 emergency work orders
   completed in 24 hours 100%
- 563 non emergency work
   orders completed 86%
- Occupancy Level: 99%

# March 2015 Performance Report

#### ASSET MANAGEMENT PROJECT (AMP) REPORT (UNITS LEASED/TURNAROUND/WORK ORDERS/OCCUPANCY) MARCH 2015

#### North AMP 3 –

Headquarters: 315 Lowry Total Units 1296

Units Leased: 29

Average Turnover: 48

- Days Down Time: 8
- Days Make Ready: 30
- Days for Re-rental: 11
- Total Work Orders
  - 11 emergency work orders completed in 24 hours 100%
  - 1223 non emergency work orders completed 84%
- Occupancy Level: 99%

#### Northeast AMP 4 -

Headquarters: 1815

Central – Total Units 944

Units Leased: 17

Average Turnover: 38

- Days Down Time: 3
- Days Make Ready: 25
- Days for Re-rental: 10
- Total Work Orders
  - 19 emergency work orders completed in 24 hours 100%
  - 434 non emergency work orders completed 75%
- Occupancy Level: 99%

# March 2015 Performance Report

### ASSET MANAGEMENT PROJECT (AMP) REPORT (UNITS LEASED/TURNAROUND/WORK ORDERS/OCCUPANCY) MARCH 2015

#### Hiawatha AMP 5 –

Headquarters: 2123 – 16<sup>th</sup> – Total Units 886

- Units Leased: 13
- Average Turnover: 16
  - Days Down Time: 1
  - Days Make Ready: 11
  - Days for Re-rental: 3
- Total Work Orders
  - 13 emergency work orders completed in 24 hours 100%
  - 329 non emergency 81%

#### Cedar AMP 6 –

Headquarters: 1611 So. 6<sup>th</sup> – Total Units 895

- Units Leased: 11
- Average Turnover: 31
  - Days Down Time: 4
  - Days Make Ready: 17
  - Days for Re-rental: 10
- Total Work Orders
  - 18 emergency work orders completed in 24 hours – 100%
  - 536 non emergency work orders completed 88%
- o Occupancy Level: 100% Occupancy Level: 100%

### ASSET MANAGEMENT PROJECT (AMP) REPORT (UNITS LEASED/TURNAROUND/WORK ORDERS/OCCUPANCY) MARCH 2015

#### Horn AMP 7 –

Headquarters: 3121 Pillsbury – Total Units 937

- Units Leased: 10
- Average Turnover: 26
  - Days Down Time: 5
  - Days Make Ready: 8
  - Days for Re-rental: 13
- Total Work Orders
  - 15 emergency work orders completed in 24 hours 100%
  - o 488 non emergency work orders completed -84%
- Occupancy Level: 100%

## PROCUREMENT MPHA CONTRACTING

ACTIVITY

**March 2015** 

W/MBE

&

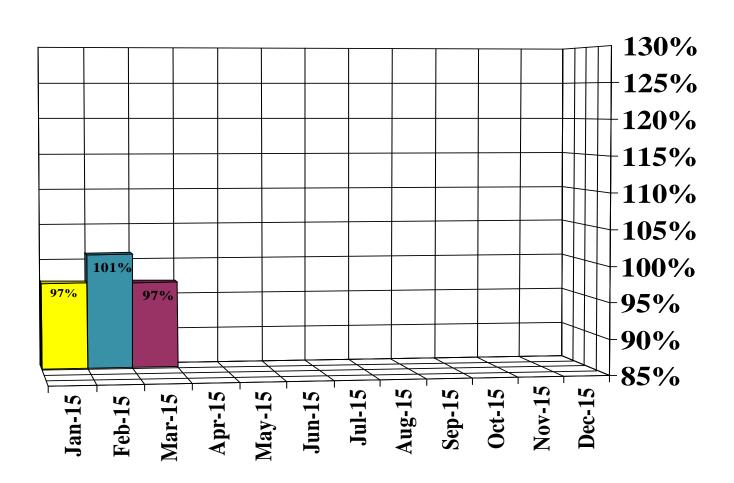
Section 3
Participation
Report

Section 3 Goal = 10% of Construction Contract Dollars Construction Contracts Payments = \$1,289,086 Section 3 Contracts Payments = \$78,523 Section 3 Contract Participation = 6%

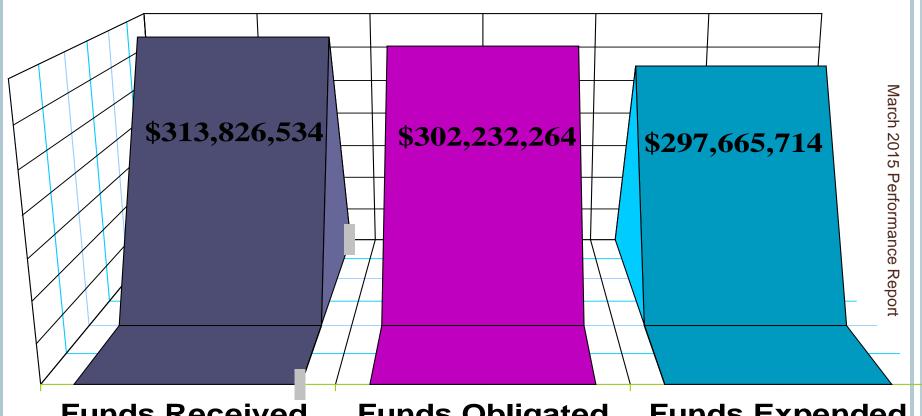


W/MBE 16%

#### RENT COLLECTIONS



## FACILITIES & DEVELOPMENT CAPITAL FUND PROGRAM OBLIGATION & EXPENDITURE REPORT



Funds Received 100%

Funds Obligated 96%

Funds Expended 95%

This period through March 31, 2015



#### MEMORY CARE CONVERSION

Signe Burckhardt Manor

#### Project Background

Signe Burckhardt is a seven-story, 42-unit assisted living facility built in 1966. In early 2013, MPHA began planning a major renovation project at the building that would include plumbing and window replacement, apartment upgrades, fire sprinkler system installation, and common area improvements. Recognizing the growing need for affordable housing with memory care services, MPHA and the building's service provider, Augustana Care, partnered to devise a plan that would add memory care conversion to the renovation project. On March 1, 2015, the two newly remodeled memory care floors became available for lease.

- \* Two floors (14 units) designated for memory care
- \* 12 units have fully accessible bathrooms; 6 units rch 2015 Performance Repor have fully accessible kitchens
- \* 24-hour nursing staff & emergency call and response system
- Community dining on each floor
- Therapy tub
- Laundry services
- Controlled access









#### FINANCE

- Financial results for FY 2014 will be presented at the April Board Retreat.
- FY 2015 HUD Funding is very close to budgeted levels with the exception of HUD HAP Subsidy which is expected to be about 5% higher than budgeted.
- The increase in the MPHA's contribution to employee's retirement plan was implemented effective February 8, 2015.
- On March 25, 2015, MPHA received approval from HUD to convert 200 public housing units at Heritage Park to Section 8 project-based rental assistance under HUD's Rental Assistance Demonstration Program (RAD).

#### Housing Choice Voucher Program

MPHA Housing Choice Voucher Program Report to Board of Commissioners							
MARCH 2015							
		•		·			
MTW Funded	MTW Units	Average		# of Participants	# of New	# of	# of
Units	Leased	Number of	% Variance	Moving	Applicants	New	Participant
(Excludes VASH,	(Excludes VASH	Vouchers	of units Leased	and	Issued and	Applicant	Move
FUP,	FUP & Mod)	Leased to Year	to Funded	Searching	Searching	Admissions	Lease ups
& Mod Rehab)	In March	to Date		In March	In March	In March	In March
4,407	4,583	4,562	104%	76	24	63	32
# of Applicant	2014 Fiscal Year (Ja	an - Dec)				MTW Funded	Actual
Annual	HAP Budget Author	rity (12 months)	\$36,913,032 2015 FY Funding			Per Unit Cost	Per Unit Cost
Reexams	HAP funded to date		\$9,228,258 3rd month of 2015			(PUC)	(PUC)
Completed	HAP spent to date		\$8,882,112			Of	Of Voucher
In March						Voucher	In March
414	Variance		96% of HAP spent to funded			\$698	\$653
# of	# of	% of	# of Failed	Total HAP	# of HAP	# of Family	% FSS
Owners	HQS	Units	Units in	Amount	Contracts	Sufficiency (FSS)	Participants
at Owner	Inspections	that Failed	Abatement for	Recouped	Canceled for HQS	Participants	contributing to
Workshop	Completed	HQS (233)	Noncompliance	(Abatement)	Noncompliance	Enrolled	Escrow Accts
In March	In March	In March	In March	In March	In March	In March	In March
3	910	26%	11	\$4,768	0	41	35%
# of Mobility	# of Mobility	Total # of	Total # Port in	Amount Collected	FY Total to date	# of	# Participants
Voucher	Vouchers	Port out Families	Families	from Repayment	Collected from	Applicants	EOP'd (End of
Families	Leased	Billed for	Administered	Agreements	Repayment	Remaining	Participation)
Out Searching	To date	In March	In March	In March	Agreements	On Waitlist	In March
4	26	165	349	\$8,345	\$20,730	*5419	37

4407 is MPHA's MTW Authorized HCV Unit Baseline for FY 2015. Units leased will flucuate each month but by close of Fiscal Year, the average number of families served for year should be 4407. NOTE: VASH (225 Vouchers for Homeless Veterans) FUP (100 Family Unification Vouchers) and Moderate Rehabilitation (274 units) are not included in the 4407 baseline; they are ineligible for MTW. EOPs exclude Project Based Voucher Participants. \*Beginning 2015, Waitlist is being periodically purged.

#### **Policy**

- Moving To Work (MTW)
  - Completed and Submitted to HUD MPHA's 2014 MTW Report
  - Finalized Schedule for MPHA's 2016 MTW Plan

#### Policy & Special Initiatives

#### **Special Initiatives**

- Heritage Park
  - Received HUD Letter Approving MPHA's RAD Application for Heritage Park and Met with Agency Staff Regarding Initial Assignments for RAD Implementation
  - Continued Training for MHOP and Heritage Park Staff on Public Housing Compliance Requirements Per Regulatory and Operating Agreements

#### **Special Initiatives**

- Glendale
  - Received HUD Letter Approving RAD Portfolio Application for Glendale and Met with Agency Staff Regarding Initial Assignments Regarding Next Steps in Process
- Faircloth Units
  - Continued Meetings with Heading Home Hennepin on Use of Faircloth Authority for MPHA's MTW Families Out of Shelter Development Project

#### Special Initiatives

- Lease To Own (LTO)
  - Waiting List for Lease To Own Remains Open
  - 18 Total Leased Up Participants as of March 31, 2015
  - Continuing Yearly Reviews of Lease To Own Residents for Match Saving Program Requirements
  - 6 LTO Pre-Applications Remain Under Review
  - Conference Call with U.S. Bank Regarding Finance Options for Lease To Own Units

#### **Special Initiatives**

- MHOP
  - PSI Staff Continues to Work with Management Companies Providing Training, and Working to Get All Re-exams Up to Date
  - Working with MHOP Partner Resolving Management Challenges

#### Policy & Special Initiatives

#### **Website Contacts:**

• MPHA Received and Responded to 85 Website Contacts Requesting Assistance with Housing in March

#### Other:

- Facilitated Agency Planning for HPSSC 3<sup>rd</sup> Anniversary Held March 27, 2015
- MPHA Website: Continued Working with IT on Redesign of Agency Website and HPSSC Web Page – New Website Inaugurated on March 27, 2015
- Finalized Summary Plan Descriptions (SPDs) for Agency VEBA-HRA and MPHA Flex (FSA) Plans
- Worked with Facilities and Development to Submit HUD Emergency and Safety Grant Request for Cedar's Development
- Represented Agency at Better Futures Annual Meeting
- Facilitated MPHA Owners Meeting Regarding Options Related to HPSSC Partners

#### MPHA'S WEBSITE

You can now view information about the Minneapolis Public Housing Authority on our Website.

March 2015 Performance ) Report

www.mphaonline.org