



# Community Update

## February 2018

### One remodel ends... new ones begin

Residents like Robert (left) moved back to refurbished units as we complete work stack-by-stack at The Riverside.

Meanwhile, residents and MPHA staff toured a model unit showing upcoming work at The Snellings (right). While MPHA continues to plan for ways to address our **\$137M backlog in public housing repairs**, current projects—as our budget permits—demonstrate the difference they can make for residents.



### Focus on the future of public housing

MPHA Executive Director Greg Russ has visited in recent weeks with resident groups (including the Minneapolis Highrise Representative Council board, seen here), city council members, the new mayor, and MPHA's board as part of an on-going conversation about the long-term strategy to preserve MPHA's 6,000 public housing units. In the next few months, MPHA looks forward to talking much more about the tools that we, the city, and the state can use to get there.



### Housing Choice Voucher "Continuous Improvement Team" gets down to business

Every Wednesday, eight members from across our Section 8/ HCV team huddle to hatch and advance ways to upgrade the experience of families who use housing vouchers in Minneapolis, and the property owners who provide those homes. Their work is helping MPHA house families more quickly, streamline payments and inspections, and take MPHA's customer service to the next level. They are one part of a multi-pronged effort to implement major enhancements across our voucher program.



Want to learn more?

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