



Minneapolis Public Housing Authority's Strategic Initiatives for 2019



Housing Preservation & Creation

Repair and modernize with **public control** and **public management**

Redevelop and reinvest **without displacement**

Create new when we can

- New housing for local needs, including 16-unit Minnehaha Townhomes for homeless families and up to 400 new Project-Based Vouchers
- Preserve public housing using HUD programs, including transfer of Scattered Sites to an MPHA-controlled nonprofit and converting some highrises to the Rental Assistance Demonstration (RAD) program. Both tools provide more stable financial funding and money for repairs
- Energy-efficiency pilot programs to create savings
- Housing more families with existing property
- Innovations in maintenance and security to maximize livability and resources



Education, Employment & Health

Housing is the foundation for:

Stable Families
Education Success
Wellness

- Partner with the city and school district for Stable Homes, Stable Schools initiative to provide local vouchers for families of homeless elementary students
- Expand mobility and regional collaboration through work with neighboring housing authorities to reduce barriers and increase choice
- Proposing a regional Moving-to-Work Agency and expanding Mobility Vouchers to cover rents in areas of opportunity
- Improve health and wellness including partnerships to lower cost and improve outcomes, new supportive services at our properties, and re-establish our resident services program



Operational Excellence

Leads to savings we can apply to our other priorities—and **better customer service** to our families and communities

- New technology including migrating to a single software platform for our asset management and housing programs
- Reviewing policies and procedures to streamline processes
- Continuous Improvement Teams bring together front-line employees to offer frank insights to department leaders—helping us problem solve
- Recruit the expertise to succeed, including enhancing our ability to grow from within while attracting and retaining the best talent
- Pursue the creation of internship and Section 3 jobs programs



Resident & Community Engagement

Our three initiatives are built upon strong relationships. We will nurture these by working as closely as ever with resident leadership, brainstorming with residents on design and livability, and investing in vital relationships in the community and government.