



# Update to Public Housing Residents

## on COVID-19-related changes to policies and operations

as of June 1, 2020

All of us at MPHA wish you well as we continue together through this unusual time. In March, we notified you that MPHA was closing its offices while continuing our operations through other means. **MPHA has not yet determined when and how our offices will re-open safely.** When we make this decision, we will notify you through means including an automated telephone call and/or mail or rent statement. *Today, we want to update you on certain temporary changes related to COVID-19.*

### **MPHA is resuming annual (including biannual/triannual) and interim income reexaminations.**

As Minnesota moves forward, this is one step MPHA can take in returning to normal operations.

- Starting June 1, you should report any change in income to MPHA within five days (the standard MPHA policy). This includes any income increase since March 18, when MPHA temporarily suspended this requirement. Submit information using the online form at [MPHAOnline.org](http://MPHAOnline.org) or call your eligibility technician/property manager.
- MPHA may permit delays in annual reexams on a case-by-case basis, where the coronavirus is a factor, until the end of 2020.

In some cases, through July, MPHA may be able to complete examinations without the third-party verification that is typically required. **You should still provide as much income documentation as you can.** Be aware that MPHA will take actions as necessary to address differences that arise later.

**MPHA will extend visitor restrictions** to protect the health of high-rise residents, as a temporary change to our Statement of Policies, at least until the end of July. All visitors to MPHA properties are required to wear a mask.

**Community Service and Self-Sufficiency Requirements (CSSR)** are suspended for residents normally subject to them. Unless otherwise notified, this change lasts through March 2021.

**Resident council elections may be postponed** until it is safe to hold them (at least through July 2020). MPHA will decide in partnership with the Minneapolis Highrise Representative Council (MHRC) when elections will resume.

**English:** This information is important. If you do not understand it, please call your MPHA representative for free language assistance.

**Somali:** Halkan waxaa ku qoran war ama akhbaar aad u muhim ah, haddii aad fahmi kari weydo, fadlan ula tag wakiilka hay'adda MPHA si aad tarjumaad bilaash ah uga hesho.

**Hmong:** Yog koj tsi to taub txog cov nqi lust seem ceeb no, thov hu mus rau ntwm tsev luam qhov chaw ua hauj lwv MPHA peb yuav pab ntxhais rau nej

**Oromo:** Beeksifni kun hedduu barbaachisaa dha. Yaadni isaa hoo isiniif hin galle ta'e, bakka bu'aa MPHA akka afaan isiniif hiikamu gargaarsa tolaa gaafacilaa.

**Spanish:** Esta informacion es importante, si usted no lo entiende, por favor póngase en contacto con MPHA para asistencia linguistica gratuita.

**Amharic:** ይህ መረጃ በጣም አስፈላጊ ነው። ምን እንደሚል የማይገባዎ ከሆነ፣ ከ MPHA (የሚንደግሱስ የመንግስት የመኖሪያ ቤቶች ባለስልጣን) ወኪል ጋር ተገናኝተው በነጻ የሚሰጥ የቋንቋ[ማስተርጓሚ] እርዳታ እንዲሰጥዎ ይጠይቁ።

**Laotian:** ຖ້າຫາກວ່າທ່ານບໍ່ເຂົ້າໃຈໃນຂໍ້ຄວາມສຳຄັນນີ້, ທ່ານຕ້ອງໄຫຼ່ໄປຫາສັງ ຫວັງກາຍເຮືອນຫລວງ MPHA ຫວກເວົ້າຈະຊ່ວຍຂະຍໍ່ທ່ານໃຫ້ເຂົ້າໃຈ.



## Xogtii u Dambaysay ee Dadka Deggan Guryaha Dadweynaha

ee Isbedelka Nidaamka Iyo Shaqada ee La Xiriirta COVID-19

laga bilaabo 1da Juun, 2020.

Dhamaan shaqaalaha MPHA waxa ay idiin rajeynayaan caafimaad iyo isku xirnaasho xilligan adag. Bishii Maarso, waxa ay MPHA idin wargelisay in xafiisyadeeda la xirayo iyaga oo hawshooda u gudanaya habab kala duwan. **MPHA weli go'aan kama gaarin goorta iyo sida xafiisyada dib loogu furayo si amaan ah.** Markii aan gaarno go'aankaas, waan idin soo wargelineynaa iyada oo fariin la idinkugu soo dirayo telefoonka ama qoraal la soo raaciyo warqadda kirada. *Maanta, waxaanu idinla socodsiiyneynaa isbedel ku meel gaar ah oo la xiriirta COVID-19.*

**MPHA waxa ay dib u bilaabeysaa dib u qiimeynta sanadlaha ah (oo ay ku jiraan labadii sano/sadexdii sano) iyo qiimeynta dakhliga ee ku meel gaarka ah.** Iyada oo Minnesota ay horay u sii socoto, tani waa talaabo MPHA qaaday si loogu noqdo hawgalkii caadiga ahaa.

- Laga bilaabo 1da Juun, waa in aad MPHA soo gaarsiisaan isbedelka ku yimaada dakhliga shan cisho gudahood (nidaamka u degsan MPHA). Taas waxaa ka mid ah kororka dakhliga tan iyo 18kii Maarso markii ay MPHA si ku meel gaar ah u joojisay qodobkan. Ku soo gudbi macluumaadkaaga barta internetka ee MPHAOnline.org ama la soo xiriir shaqaalaha xafiiska/maamulaha guriga.
- MPHA waxaa laga yaabaa in ay idiin ogolaan karto in dib loo dhigo dib u qiimeynta sanadlaha ah ilaa dhamaadka 2020, taasoo qof walba codsiyiisa gooni loo eegayo.

Xaaladaha qaarkood, waxaa suurogal ah in MPHA ay dhameystirto dib u qiimeynta Inta ka horeysa Luuliyo iyada oo aan dib loo hubin dakhliga sida uu dhigayo nidaamku. **Waxaa lagaa doonayaa in aad soo gudbiso cadeynta dakhliga intii aad heli karto.** Waa in aad ogsoonataan in MPHA ay talaabo ka qaadi doonto hadba sida loogu baahdo kala duwanaashaha dib ka soo baxa.

**MPHA waxa ay sii wadeysaa xakameynta booqashada** si loo ilaaliyo caafimaadka dadka deggan daaraha dhaadheer, ka dib markii si ku meel gaar ah isbedel loogu sameeyey nidaamka, ugu yaraan ilaa dhamaadka bisha Luulyo. Dhamaan dadka booqanaya guryaha MPHA waxaa laga doonayaa in ay xirtaan af dabool.

**Adeegga Bulshada iyo Isku Filnaashaha (CSSR)** waa la joojiyey shuruudihii ku xirnaa. Haddii aan lagu wargelin in wax laga bedelay, isbedelkan wuxuu soconayaa ilaa Maarso 2021.

**Doorashada Deganayaasha Guryaha waxaa suurogal ah in dib loo dhigo** ilaa loo arko in ay amaan tahay in la qaban karo (ilaa ugu yaraan Luulyo 2020). MPHA oo kaa shaneysa Golaha Wakiilaha daaraha Dhaadheer (MHRC) ayaa go'aan ka gaareysa goorta doorashada dib loo soo celinayo.