



MPHA Family Housing Update

August 2020

Moving Forward: Necessary Next Steps for Families in MPHA's Family Homes

Thank you ALL for the important paperwork you signed in the spring! With your help, we are nearing an important moment in our journey to preserve, improve, and expand our family homes.

Every household should now visit this webpage to continue next steps:
<https://MPHAOnline.org/FH-Briefing>

You will watch a required 10-minute video welcoming you to the project-based voucher program. You will also download important written briefing materials. The video and materials are available in Somali.



Visit this site by August 31, if you can. If you do not have access to a computer or smartphone, are unable to watch the video briefing, or need language assistance, reasonable accommodation, or alternative format for any aspect of this process, call **612-342-1581** or email FamilyHomes@mplspha.org. We are here to help.

Next Up: Get ready to sign your new lease documents!

MPHA will soon send you information about how to sign your new, final lease documents with us. You will also be able to do this conveniently on your computer or smartphone.

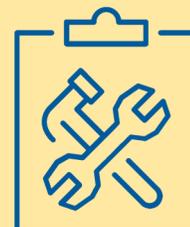
Renovations have already started this summer! Take a look at these upgrades MPHA finished earlier this month: new kitchen cabinetry, fresh paint, updated light fixtures, and new flooring.



Important Tenant Update: Resuming Non-Emergency Work Orders

As we resume non-emergency work orders in our units, MPHA has a new process to protect the health of residents and staff. Here is what you need to know about our non-emergency work order protocols:

1. When you call in a work order, MPHA staff will ask you a few questions about how you're feeling and possible exposure to COVID-19. If we are unable to reach you before your appointment, our staff will ask outside your door before entering. For the health of our staff and your neighbors, please answer truthfully.
2. Wear a mask when and keep a minimum of six (6) feet from MPHA staff who enter. MPHA staff will come prepared and wear Personal Protective Equipment (PPE).
3. All tools and equipment will be disinfected before and after repairs.



You can report non-emergency work orders by calling **(612) 342-1515**. The work order department is open Monday through Friday from 8:00 a.m. until 4:30 p.m. or by an answering service if you are calling during a non-workday, weekends, or holiday. Read the letter with full details at mphaonline.org/ltr-10

Mustaqbalka Soo Socda: Talaabooyinka Muhimka ee Xiga ee Qoysaska Degan Guryaha MPHA

Waxaanu idinkaga mahad celineynaa DHAMAAN warqadihii muhimka ahaa ee aad saxiixdeen xagaagii la soo dhaafay! Idinka oo gacan ka geysanayana, waxaa gagabo ku dhow qeyb muhiim ah oo lagu badbaadinayo, horumarinayo oo lagu balaarinayo guryaha qoysaska.

Qoys kasta waa inuu soo booqdaa bartan internetka si uu ugu gudbo talaabada xigta:
<https://MPHAOnline.org/FH-Briefing>



Waxa aad daawan doontaa fiidyoow 10 daqiiqo oo waajib ah kuna saabsan soo dhaweynta qoysaska ka qeyb qaadanaya mashruuca ku saleysan fojarka. Waxa kale oo aad la soo dageysaan qoraalada muhimka ah. Fiidiyoowgaas iyo qoraaladaba waxaa lagu tarjumar Af Soomaali.

Waa in aad soo booqataan ugu dambeyn 31ka Agoosto haddii aad awoodaan. Haddii aadan heli karin kombiyuutar ama telefoonka gacanta, oo aadan daawan karin fiidiyoowga, ama aad u dooneyso in xagga luqadda lagaa caawiyo, ama aad ku hesho habab kale xogta ku saabsan nidaamka, soo wac **612-342-1581** ama iimeyl u soo dir FamilyHomes@mplspha.org. Halkan waxa aan u joognaa in aan ku caawino.

Tan Xigta: U diyaargarow in aad saxiixdo heshiiskaaga kirada ee cusub!

MPHA waxa ay dhawaanta soo direysaa macluumaadka ku saabsan sida loo saxiixayo heshiiska kirada ee cusub ee kama dambeysta ah. Waxa kale oo aad heshiiska kirada ku saxiixi kartaan kombiyuutarka ama telefoonka gacanta.

Dib u cusbooneysiinta way bilaabatay xiligaa kuleylaha! Isha mari dib u cusbooneysiinta ay MPHA dhameystirtay.



Ka hor



Kadib



Ka hor



Kadib



Ka hor



Kadib

Macluumaadka Muhimka Ah Ee Deganyaasha Codsiyada Dayactirka Aan Degdegga Aheyn Oo Dib U Bilaabanaya

Inaga oo dib u bilaabayna codsiyada dayactirka aan degdegga aheyn, MPHA waxa ay dhaqan gelisay nidaam cusub oo ay ku ilaalineyso caafimaadka deganyaasha iyo shaqaalaha. Waxyaabaha la doonayo in aad ka ogaato nidaamka codsiyada dayactirka ee aan degdegga aheyn.

1. Marka aad u soo wacdo codsi dayactir, shaqaalaha MPHA waxa ay kuw eydiin doonaan dhawr su'aalood oo ku saabsan sida aad dareemeyso iyo haddii aad la kulantay qof uu ku dhacay COVID-19. Haddii aan lagugu helin telefoonka ka hor, shaqaalaha ayaa ku weydiinaya marka ay albaabkaaga soo gaaraan ka hor inta aysan gelin guriga. Caafimaadka shaqaalaha iyo kan deriskaaga dartiis, fadlan su'aalaha si daacad ah uga jawaab.
2. Xiro af dabool oo ka fogoow shaqaalaha MPHA lix (6) dhudhun marka ay soo galaan guriga. Shaqaalaha MPHA waxa ay idiin imanayaan iyaga oo soo diyaar garoobay oo xiran Qalabka Badbaadada (PPE).
3. Dhamaan qalabka ay isticmaalayaan waa la nadiifinayaa ka hor iyo ka dib marka ay dayactirka sameeyaan.



Sida caadiga ah, waxa aad soo wici kartaan telefoonka dayactirka aan degdegga ah aheyn **(612) 342- 1515**. Waaxda Codsiyada dayactirka waxa ay furan tahay Isniin ilaa Jimce 8:00 aroornimo ilaa 4:30 galabnimo ama adeegga telefoonka ka jaawaba haddii aad soo wacdo saacadaha shaqada ka dib, fasaxa todobaadka ama fasaxyada. Ka akhri warqadda faahfaahsan mphaonline.org/ltr-10